



Client Satisfaction Survey

We are constantly looking for ways to improve the quality of our services. In order to do so, we need to know what you think. We would appreciate it if you would take just a few minutes to respond to the questions below. As a valued customer, how you rate our work is the most invaluable information we can get. Please help us do the job you expect and deserve by sending us your feedback.

Name: _____

Business: _____

Web site: _____

Please check one (provide specific comments if you wish):

Service Quality: *Above Expectations* *Met Expectations* *Below Expectations*

Specific comments about:

Ordering & Billing: *Above Expectations* *Met Expectations* *Below Expectations*

Specific comments about:

Timeliness: *Above Expectations* *Met Expectations* *Below Expectations*

Specific comments about:

Support: *Above Expectations* *Met Expectations* *Below Expectations*

Specific comments about:

**Other
Comments:**

Referrals:

#1
Business Name: _____
Contact Name: _____
Email: _____
Phone #: _____

#2
Business Name: _____
Contact Name: _____
Email: _____
Phone #: _____

#3 Business Name: _____
Contact Name: _____
Email: _____
Phone #: _____

May we use your comments in a testimonial, along with a link to your web site at www.zinzang.com? Yes No

Thank you for your time and participation in our survey!