



Client Satisfaction Survey

We are constantly looking for ways to improve the quality of our services, and the most valuable information we receive is feedback from our clients. To ensure we continue to provide the best possible service, we would like to know what you think. Please help us continue to get better by taking a few minutes to respond to the questions below.

Name: _____ Business: _____

Please check one (provide specific comments if you wish):

Service Quality: ☐ *Above Expectations* ☐ *Met Expectations* ☐ *Below Expectations*

Specific comments:

Ordering & Billing: ☐ *Above Expectations* ☐ *Met Expectations* ☐ *Below Expectations*

Specific comments:

Timeliness: ☐ *Above Expectations* ☐ *Met Expectations* ☐ *Below Expectations*

Specific comments:

Support: ☐ *Above Expectations* ☐ *Met Expectations* ☐ *Below Expectations*

Specific comments:

Other Comments:

May we use your comments in a testimonial at our website (zinzang.com)? ☐ *Yes* ☐ *No*

Referrals:

Business Name: _____

Business Name: _____

Contact Name: _____

Contact Name: _____

Email: _____

Email: _____

Phone: _____

Phone: _____

Business Name: _____

Business Name: _____

Contact Name: _____

Contact Name: _____

Email: _____

Email: _____

Phone: _____

Phone: _____

Thank you for your time and participation in our survey!